## Report for

# ID: DEMO1

Date of completion 04/19/2021



Career Enjoyment Analysis







## **Understanding Harrison Assessments**

This introduction enables you to better understand how to get the most from your Harrison Reports. The highlighted items are key terms and phrases.

### **Your Role, Interactions, and Current Issues**

Before reviewing your Harrison Reports, reflect on the following and write down some brief answers:

**Your Role:** What are your key responsibilities? (For example: Managing others' performance, formulating strategies, innovating, implementing, or selling).

**Your Interactions:** What types of interactions do you have with others? (For example: brainstorming, holding others' accountable, influencing ideas, making collaborative decisions, providing clarity around objectives or priorities, or responding to others' needs).

**Current Issues:** Which of your responsibilities do you think are going well? What aspects of your job do you find most challenging? What do you want to improve?

The above issues provide a context for better understanding your reports.

### **What Harrison Measures**

Harrison measures behavioral tendencies, interests, and preferences. We don't put people in boxes with labels like general personality assessments do. The purpose is to help you navigate your career by identifying your key strengths, best roles, and ways to further your success.

## **Enjoyment Performance Theory**



When we enjoy a task or behavior, we tend to do it more often and get better at it.

This elicits positive feedback or a sense of satisfaction, which reinforces enjoyment and tendency. The cycle repeats.

When we don't enjoy a task or behavior, we tend to avoid it and we don't get better at it.

This elicits negative feedback or a sense of dissatisfaction, which reinforces dislike and avoidance. The cycle repeats.

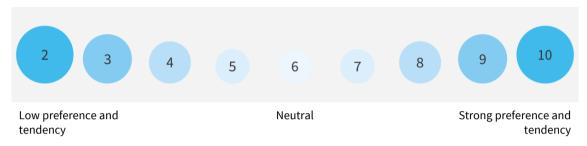
## **Focus on Trait Definitions**

Trait names appearing on the reports have a definition next to it. Focus on the definition because the meaning can often be misinterpreted. What is measured is the definition, not the trait name. For example, Harrison's definition for Assertive is "the tendency to put forth one's own wants and needs". It does not mean being pushy or aggressive.

## **Understanding Harrison Assessments**

### The Harrison Measurement Scale

Traits are measured on a 2 to 10 scale with your strongest preference and tendency being 10 and your lowest preference and tendency being 2. A score of 6 is the midpoint in which you neither like or dislike that factor. The intensity of the preference/tendency starts from 6 (the midpoint) and accelerates in both directions. A score above 9 indicates an extremely strong preference/tendency and a score below 3 indicates an extremely strong preference not to do it.



### Reliability

How do we know your answers on the questionnaire are reliable? The Harrison technology compares your answers to determine reliability. Your reliability percentage is 99.2 indicating that your answers were truthful, self-aware, and you were paying attention.

### **Highlighted Traits Relate to Your Job**

On some reports, factors have highlights indicating a specific job was selected when running the report. If the trait has a green highlight, a high score (the higher the better) is likely to contribute to job satisfaction and success for that job. If the trait has a blue highlight, a lack of that trait (a score of less than 5) could hinder your satisfaction and success for that job.



Report for ID: DEMO1
Compared to: Computer Support Specialist #HA-1054-W-N

#### **REPORT FOR**

ID: DEMO1

#### **DATE OF COMPLETION**

04/19/2021

#### **RELIABILITY - 99.2%**

Answers were very likely accurate and truthful

#### **ORGANIZATION**

**Comfort Career Connections** 

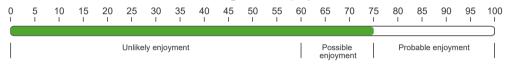


## **Welcome to Career Enjoyment Analysis**

This report compares your preferences and interests to the tasks and interests related to work satisfaction and success for typical jobs within the career called Computer Support Specialist. Keep in mind that while there is a good general reflection of the career, there may be specific jobs under this career name which emphasize somewhat different tasks and interests, and thus your score is not necessarily reflective of all jobs within this career title.

This report is divided into three sections: Key factors related to your enjoyment, Lesser Factors which could hinder your enjoyment, and Potential derailers.

## Overall percentage of enjoyment = 75%



### **Summary of this career**

Provide technical assistance to computer users. Answer user inquiries regarding computer software or hardware operation to resolve problems. Read technical manuals, confer with users or conduct computer diagnostics to investigate and resolve problems, or to provide technical assistance and support. Install and perform minor repairs to hardware, software or peripheral equipment following design or installation specifications. Prepare evaluations of software or hardware, and recommend improvements or upgrades.

### Possible educational requirements

- Trade School or 6-18 months of training
- 2 years of college or 18-36 months of training
- Bachelor's Degree

## Areas of knowledge

### **COMPUTER SOFTWARE**

Knowledge of specialized software programs

## **ENGINEERING AND TECHNOLOGY**

Knowledge of the practical application of engineering, science and technology, including applying principles, techniques, procedures and equipment to the design and production of various goods and services

### CUSTOMER AND PERSONAL SERVICE

Knowledge of principles and processes for providing customer and personal services, including customer needs assessment, meeting quality standards for services, and evaluation of customer satisfaction



Key factors related to your enjoyment  These factors relate to areas in which a strong interest or enjoyment level is likely to help your enjoyment and success in this career, and a low level of interest or enjoyment is likely to hinder your enjoyment and success.	Your Score	: :	Strongly dislike	Dislike	Somewhat dislike	Occasionally enjoys	Moderate enjoyment	Some enjoyment	Substantial enjoyment	Strong enjoyment	Very strong enjoyment
Helpful: The tendency to respond to others' needs and assist or support others to achieve their goals  Narrative: You tend to be extremely helpful and conscious of others' needs. Your helpfulness will probably have a strong positive impact on job satisfaction and/or performance.	9.9										
Analytical: The tendency to logically examine facts and situations (not necessarily analytical ability) Narrative: You tend to analyze difficulties, facts, and situations and enjoy it. Your degree of analysis is sufficient.	7.5										
Takes Initiative: The tendency to perceive what is necessary to be accomplished and to proceed on one's own  Narrative: You very often tend to take initiative. This initiative will help you to achieve objectives. It is very important that the employer provides opportunities for initiative and guidelines regarding the type of initiative that can be taken. Otherwise, the initiative could be contrary to expectations. Your initiative will probably have a moderate positive impact on job satisfaction and/or performance.	8.7										
Computer Software: The interest in the non-tangible program components (i.e. software) of computers  Narrative: You are quite interested in at least some aspects of computer software. Your interest in some aspects of computer software will probably have a slight positive impact on job satisfaction and/or performance.	8.0										
Diplomatic: The tendency to state things in a tactful manner  Narrative: You are very capable of being tactful and tend to state things in a very diplomatic manner. Your degree of diplomacy will probably have a slight positive impact on job satisfaction and/or performance.	8.6										
Optimistic: The tendency to believe the future will be positive Narrative: You tend to be extremely optimistic and cheerful. Your positive attitude will be very beneficial when dealing with subordinates, co-workers, or clients. Your positive attitude will probably have a moderate positive impact on job satisfaction and/or performance.	9.5										



Key factors related to your enjoyment These factors relate to areas in which a strong interest or enjoyment level is likely to help your enjoyment and success in this career, and a low level of interest or enjoyment is likely to hinder your enjoyment and success.	Your Score		Strongly dislike	Dislike	Somewhat dislike	Occasionally enjoys	Moderate enjoyment	Some enjoyment	Substantial enjoyment	Strong enjoyment	Very strong enjoyment
Precise: The enjoyment of work that requires being exact and the tendency to be detail oriented Narrative: You strongly dislike having to do precision tasks. You strongly prefer not to do work that requires a significant amount of time to be spent on precision tasks and may be severely lacking in attention to detail. Your dislike of precision tasks will probably have a substantial negative impact on job satisfaction and/or performance.	2.3										
Systematic: The enjoyment of tasks that require carefully or methodically thinking through steps Narrative: You usually prefer not to have to do work that requires being systematic. Your dislike of being systematic will probably have a moderate negative impact on job satisfaction and/or performance.	4.1					0					
Less important factors that could hinder your enjoyment	Your Score	Very strong hindrance	Strong hindrance	Substantial hindrance	Moderate hindrance	Slight hindrance	No hindrance				
Computers: The enjoyment of working with electronic machines that calculate, store, or analyze information Narrative: You generally enjoy working with computers. Your degree of enjoyment of working with computers is sufficient.	6.6										
Organized: The tendency to place and maintain order in an environment or situation  Narrative: You probably prefer not to do much organizing. You may do the minimum amount of organizing necessary and may occasionally lose efficiency without the support of others to help you organize. Your degree of being organized will probably have a slight negative	3.9					0					



Less important factors that could hinder your enjoyment	Your Score	Very strong hindrance	Strong hindrance	Substantial hindrance	Moderate hindrance	Slight hindrance	No hindrance	
Persistent: The tendency to be tenacious despite encountering significant obstacles  Narrative: You are very determined and persevere with a task despite many obstacles. This will probably be beneficial for overcoming the obstacles that you will encounter in this management position. Your persistence can also pay off when selling as you are more likely to be effective when cold calling or tenaciously pursuing a potential client. Your degree of persistence is sufficient.	8.6							
Enlists Cooperation: The tendency to invite others to participate in or join an effort Narrative: You only moderately enjoy enlisting the cooperation of others. Your degree of enlisting the cooperation of others is sufficient.	5.0							
Enthusiastic: The tendency to be eager and excited toward one's own goals Narrative: You tend to be enthusiastic about your goals. If your goals are in alignment with the organization's objectives, you will probably have a drive to achieve those objectives. Your degree of enthusiasm for your goals is sufficient.	8.2							
Open / reflective: The tendency to reflect on many different viewpoints  Narrative: You enjoy reflecting on different ideas and opinions and are generally open-minded. You are likely to be good at brainstorming. Your degree of enjoyment when reflecting on different ideas and opinions is sufficient.	8.2							
Self-Acceptance: The tendency to like oneself ("I'm O.K. the way I am") Narrative: You are reasonably self-accepting. This positive self-regard will probably translate to better interactions with subordinates, coworkers, and clients. Your degree of self-acceptance is sufficient.	7.0							
Self-Improvement: The tendency to attempt to develop or better oneself Narrative: You have an intention to improve yourself. Your level of interest in self-improvement is sufficient.	6.6							
Warmth / empathy: The tendency to express positive feelings and affinity toward others Narrative: You frequently express warmth and empathy. Your degree of expressing warmth and empathy is sufficient.	9.9							



Less important factors that could hinder your enjoyment	Your Score	Very strong hindrance	Strong hindrance	Substantial hindrance	Moderate hindrance	Slight hindrance	No hindrance	
Wants Challenge: The willingness to attempt difficult tasks or goals  Narrative: You are very motivated by challenging tasks or projects and need challenging work. You strongly prefer an employer who is able to offer challenging work. Your strong drive for achievement will probably be a good example for others. Your degree of drive to achieve challenging objectives is sufficient.	9.4							
Manages Stress Well: The tendency to deal effectively with strain and difficulty when it occurs Narrative: You are moderately able to manage stress. Your level of ability to manage stress is sufficient.	4.5							
<b>Teaching:</b> The enjoyment of instructing, training, or educating others  Narrative: You are moderately interested in teaching or instructing others. Your level of interest in teaching or instructing others is sufficient.	5.8							
Clerical: The enjoyment of tasks such as typing or filing or organizing information Narrative: You dislike clerical work and probably tend to avoid it. Your degree of enjoyment of clerical work will probably have a slight negative impact on job satisfaction and/or performance.	2.5							
Research / learning: The enjoyment of gathering and comprehending new information Narrative: You do not enjoy having to research or learn new information as part of your work. Your degree of enjoyment of researching and learning new information is sufficient.	3.4							
Experimenting: The tendency to try new things and new ways of doing things Narrative: You moderately enjoy trying new things and may at times experiment with new ways of doing things. Your tendency to experiment is sufficient.	6.4							



Potential derailers	Your Score	Very strong hindrance	Strong hindrance	Substantial hindrance	Moderate hindrance	Slight hindrance	No hindrance	
Blunt: The tendency to be frank or direct without being sufficiently tactful or diplomatic  Narrative: You probably do not have a significant degree of being blunt. Your lack of being blunt will support job satisfaction and will not hinder performance.	0.0							
Defensive: The tendency to be self-accepting without sufficiently intending to improve  Narrative: You probably do not have a significant degree of defensiveness. Your lack of defensiveness will support job satisfaction and will not hinder performance.	0.3							
Dogmatic: The tendency to be certain of opinions without sufficiently being open to different ideas Narrative: You probably do not have a significant degree of being dogmatic. Your lack of being dogmatic will support job satisfaction and will not hinder performance.	0.0							
Dominating: The tendency to be assertive of one's needs without sufficiently being helpful to others  Narrative: You probably do not have a significant degree of being dominating. Your lack of being dominating will support job satisfaction and will not hinder performance.	0.0							
Harsh: The tendency to enforce rules without giving sufficient emphasis to building rapport or being empathetic  Narrative: You probably do not have a significant tendency to be harsh or overly strict. Your lack of harshness will support job satisfaction and will not hinder performance.	0.0							